

Market Conduct Annual Statement Scorecard Report for Data Year 2015

Homeowners - Overall Industry Statistics for Louisiana

Ratio 1: Claims closed without payment to the total claims closed.

State Ratio: 30.83 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
3	1	9	25	25	15	5	1	0	0	0	0

Ratio 2: Percentage of claims unprocessed at end of period.

State Ratio: 8.14 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
3	48	20	8	3	1	0	1	0	0	1	0

Ratio 3: Percentage of claims paid beyond 60 days.

State Ratio: 19.37 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
10	18	17	20	8	7	2	0	2	0	0	0

Ratio 4: Non-renewals to policies in force.

State Ratio: 0.65 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
18	68	0	0	0	0	0	0	0	0	0	0

Ratio 5: Cancellations over 60 days to policies in force.

State Ratio: 0.45 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
25	61	0	0	0	0	0	0	0	0	0	0

Ratio 6: Cancellations under 60 days to new policies issued.

State Ratio: 3.44 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
23	41	5	1	0	0	0	0	0	0	0	2

Ratio 7: Suits opened during the period to claims closed without payment.

State Ratio: 1.64 %

0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%
27	51	1	1	0	1	0	0	0	0	0	0

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