



## LOUISIANA DEPARTMENT OF INSURANCE

# Division of Diversity & Opportunity We're Here For You

Tim Temple  
Commissioner of Insurance



### What is the Division of Diversity & Opportunity?

The Division of Diversity & Opportunity is a unit within the Office of Consumer Advocacy & Diversity at the Louisiana Department of Insurance. The division's purpose is to assist small, minority and disadvantaged insurance agencies, producers and claims adjusters by providing educational and informational services.

The division aims to foster a greater awareness of opportunities available in the insurance industry and provide the skills, training and education necessary to prepare for employment, appointment as producers and contracting for services with insurance companies.

The division also assists minority and disadvantaged people throughout Louisiana with complaints of discrimination and harassment.

### The division places emphasis on the following:

- Providing educational training, seminars and programs to assist small, minority and disadvantaged producers and persons in the insurance industry with obtaining contracts and employment.
- Expanding producer and consumer education and informational services to various ethnic groups through multilingual publications.
- Conducting presentations on risk management and insurance as it relates to small and historically disadvantaged businesses.
- Working closely with Small Business Development Centers, Chambers of Commerce and other entrepreneurial programs.

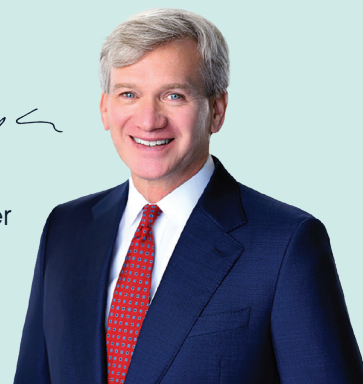
The Louisiana Department of Insurance (LDI) is tasked with balancing the needs of insurance consumers with the insurance industry's need to operate competitively. The LDI works diligently to protect the interest of policyholders while promoting a flourishing insurance market that benefits all residents and businesses in the great state of Louisiana. It is our mission to make sure insurance is available, affordable and accountable in Louisiana, and every action I take as Commissioner is targeted at achieving those goals.

As part of that mission, the LDI creates publications to provide consumers, the insurance industry, and other stakeholders with educational information about insurance-related matters in Louisiana.

I hope you find this publication informative, and I encourage you to contact us with questions or concerns at 1-800-259-5300 or [ldi.la.gov](http://ldi.la.gov).

Sincerely,

Tim Temple  
Commissioner  
of Insurance



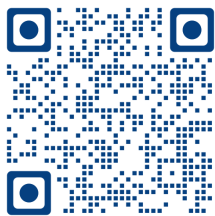
- Working with universities, particularly historically black colleges and universities, to implement courses in insurance and risk management in an effort to attract minorities to the insurance industry.
- Conducting periodic meetings with minorities and other ethnic group leaders to better serve the insurance needs of culturally diversified communities.
- Working closely with minority churches in Louisiana to evaluate information on members that are under or uninsured, in order to educate and assist them with obtaining insurance.
- Increasing the number of contracts for small, independent, minority and disadvantaged producers and adjusters with emphasis on property and casualty, and assisting new producers and adjusters in starting agencies of their own.
- Meeting with insurance companies, general agents and brokers to acquire contracts for minority and disadvantaged producers and adjusters.

### The division's outreach efforts also focus on careers in the insurance industry through the following:

- Creating awareness of opportunities in the insurance industry through education, outreach programs, internships and job shadowing.
- Offering periodic producer workshops that include updates on current insurance regulations, legislative laws and industry information. Producers attending the workshops have an opportunity to earn Continuing Education Credits.
- Providing ethics courses to producers through coordinated efforts with industry associations and organizations.



800-259-5300



LDIConnect app



www.lidi.la.gov

## Division of Diversity & Opportunity

225.219.4775  
diversity@ldi.la.gov

**Consumer Services:**  
225.219.0619

**Senior Health (LaSHIP):**  
225.342.5301

**Agents Licensing:**  
225.342.0860

**Company Licensing:**  
225.342.1251

**Insurance Rating:**  
225.342.5203

**Property & Casualty:**  
225.342.5203

**Life & Annuity:**  
225.342.1226

**Health:**  
225.219.4770

## Reporting Insurance Fraud

If you suspect that an agent or company is engaging in fraudulent activity, contact the Office of Insurance Fraud at 225.342.4956.

## Louisiana Department of Insurance

**Address:** Post Office Box 94214  
Baton Rouge, Louisiana 70804

**Phone:** 800.259.5300

**Fax:** 225.342.3078

**Website:** www.lidi.la.gov

**Email:** public@ldi.la.gov

